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## "A Context-based Procedure for Assessing Participatory Schemes in Environmental Planning"

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Planning

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#### 4 Abstract

5 The efficiency of participatory schemes in environmental planning is an emerging research 6 area, and many issues are not solved yet regarding the assessment of such procedures. It is 7 essential for decision makers to identify improvement opportunities of participatory schemes. 8 We propose an original procedure to address such issue, through a bargaining model from the signaling game literature, which accounts for participation design as well as for agents' 9 10 preferences, beliefs and bargaining power. The model is calibrated using qualitative data from 11 surveys in French local communities involved in municipal solid waste management. Model 12 simulations are used to test for assumptions on the stakeholder dialogue and explore sensitivity of game outcomes to structural parameters. We propose a set of performance 13 14 indicators to identify the most effective participatory schemes in achieving convergence in 15 stakeholder positions regarding environmental and land-use planning.

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#### 17 1. Introduction

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19 Consultation-based management initiatives have emerged over the past decades as a response 20 to social and political factors impeding stakeholders to reach an agreement on local projects. 21 The assessment of their performance is of growing importance for public decision makers and 22 managers (Ansell and Gash, 2007), in particular because of the need to identify suitable 23 resources associated with positive outcomes of such negotiations (Wolf-Powers, 2010). 24 Providing decision makers with a scientifically sound and context-specific information 25 adapted to their needs is therefore a critical issue. However, heterogeneity in stakeholder-26 dialogue cases does not facilitate the construction of a common benchmark for guiding 27 decision makers who may not be familiar with public participatory procedures.

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The efficiency issue in stakeholder dialogues has been addressed with various approaches and applications (Davoudi and Evans, 2005), with few seminal works focusing on the relative role of various factors on the outcome of stakeholder dialogues (Margerum, 2002; Beierle and

32 Cayford, 2002). Participation procedures and stakeholders' satisfaction often stand out as the 33 main drivers of success (Smith and McDonough, 2001). Nevertheless, the literature generally 34 overlooked a large number of context variables from concertation schemes, while at the same 35 time the scope of study of local negotiations became more complex (Menkel-Meadow, 2009), 36 contributing to put forward the importance of context-based aspects of the debate (Braun and 37 Schultz, 2010).

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39 The role of such contingent, context-based components of stakeholder dialogue was addressed 40 by some authors through approaches originating from governance studies (Koontz, 2005) or negotiation (Raymond, 2006). These studies contributed to shifting attention to political 41 42 factors (Walker and Hurley, 2004) and the participation process design (Edelenbos and Klijn, 43 2006, Ansell and Gash, 2007), and most were taken from the literature on environmental 44 management and planning. Recent empirical analyses include Ananda and Proctor (2013) on 45 collaborative approaches to water management in Australia, van Rensburg et al. (2015) on 46 wind farm planning decisions in Ireland, Skurray (2015) on institutional arrangements for 47 common-pool resource management.

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49 A standard approach in the economic literature consists in formal representations of complex 50 relationships between players, even though relationships between the stakeholder dialogue 51 and the outcome of the participatory scheme are often difficult to predict using simple 52 mathematical representations, as acknowledged by Mathur and Skelcher (2007). In many 53 settings, environmental planning with participatory schemes cannot be reduced to a two-54 player game with, e.g., environmentalists on one side and the industry on the other, but 55 include the principal as a third agent (Wolf-Powers, 2010). Motivations for introducing a 56 third agent (or player) include Chiu and Lai (2009), and Davoudi and Evans (2005) and 57 Saarikoski (2006) for a three-player game with a principal facing two opposing coalitions. 58 Moreover, the development of decentralized game models offered an extended perspective to 59 economists willing to analyze collaborative bargaining. In this literature however, the 60 relationship between agents does not always correspond to a participatory process.

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62 In a majority of articles, the principal remains the first "active segment" facing agents with 63 private information, contrasting with the timing of consultation-based procedures. In the

64 latter, messages received by the principal may be distorted (Goltsman and Pavlov, 2008), and moreover, the principal does not control the way stakeholders behave, or how they will 65 contribute (centralized or decentralized system). This justifies in particular the need to 66 characterize the principal's attitude: neutral or not, but always in reaction to stakeholders. 67 68 Moreover, standard negotiation models often allow for the possibility that negotiation 69 completely fails, an option the regulator or principal tries in practice to avoid at all costs in 70 local planning procedures. Indeed, stakeholder dialogue always allows for making (little) 71 progress on some technical or managerial features of the sector or process design, such as 72 valuing some new categories of municipal solid waste in our application (see below).

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74 In participatory processes, information transmission is not really costly, there is partial 75 cooperation and always partial results from the negotiation. These limitations justify in our 76 view the use of a *cheap talk* model à la Crawford and Sobel (1982), where information is 77 transmitted between agents through ordinary, informal signals, before the final decision is 78 made. Cheap talk can be seen as a way to reach, in some circumstances, more proximity 79 between parties in a negotiation (Messer et al., 2013). In order to model the interactions 80 between agents involved in stakeholder dialogue, we consider an original approach based on a 81 signaling game, formally close to an extension of Alonso et al. (2008). It is necessary 82 however to augment this model by introducing negotiation power and familiarity among 83 players, considering a greater variety of dialogue modes. Based on this, the cheap talk 84 approach can be reinterpreted in such a way that it shares similar features with actual 85 stakeholder dialogue situations. Although the modeling strategy introduced in this paper is far 86 from sufficient for representing the complexity of agent interactions, we believe it is an 87 original methodological step in an effort to explore stakeholder dialogue effectiveness.

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The complex nature of stakeholder dialogues requires a detailed characterization of agents' preferences, beliefs, and other drivers of their behavior. An additional contribution of the paper is therefore to present an original method to calibrate a cheap talk model, including the major determinants behind negotiation objectives and outcomes, with qualitative data obtained from field surveys. However, for calibration purposes, we consider not only information on stated preferences collected from stakeholders, but also revealed evidence 95 gathered during negotiation by means of a survey.<sup>1</sup> The cheap-talk model is calibrated by 96 converting such qualitative survey data to numerical values, on each of three selected study 97 areas. Predictions from the theoretical model are then obtained by a numerical root-finding 98 algorithm. We consider as an empirical application the case of municipal solid waste 99 management in France, as an illuminating example of environmental planning where 100 stakeholder attachments are often clear cut, even incorporating a sophisticated amount of 101 expertise during the stakeholder dialogue.

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103 A final contribution of the paper is a method of performance assessment associated with 104 stakeholder dialogue in environmental planning. Assessing the performance of participatory 105 schemes is a challenging task, and this paper does not propose a comprehensive and generic 106 method for evaluating such negotiation-based procedures. Rather, we consider only two 107 indicators of performance that are relevant to facility siting process in environmental 108 planning: the degree of convergence in the positions of opposing stakeholder groups, and the 109 intensity of capital investment achieved through dialogue. We discuss in the paper the 110 motivation for these indicators in relation with the literature on collaborative policy making.

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The outline of the paper is as follows. Section 2 describes the way stakeholder dialogue is typically used in environmental and land-use planning, in particular in local solid waste management. We also present in this section the survey method and the study areas: three French sites concerned with municipal solid waste management. The cheap talk model is presented in Section 3 with its assumptions on preferences and dialogue modes, and the derivation of final outcomes. In Section 4, we present the calibration exercise, and we discuss the model simulation and validation checks. Section 5 concludes.

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# Stakeholder dialogue in controversial environmental planning, with an application to waste management

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123 The upgrading of public services that rely on infrastructure subject to the NIMBY (Not In My124 Backyard) phenomenon often gives rise to difficult local negotiations (Feinerman et al.,

<sup>&</sup>lt;sup>1</sup> The advantages of in-depth interviews with stakeholders are also discussed by Avci, Adaman and Özkaynak (2010).

125 2004). Because of comparable difficulties in policy making, the design of participatory 126 procedures for achieving a collective agreement is not fundamentally different for a wide 127 range of projects impacting the environment (industrial hub, landscape-modifying 128 infrastructures, transportation, tourist facility, waste management, water dam, etc.)

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#### 130 The usual features of stakeholder dialogue in environmental planning

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132 It is interesting for local planners, when they have the opportunity of designing their own 133 procedure, to know which participatory scheme is preferable, regarding in particular the 134 probability of success. Participatory approaches at the local level correspond broadly to a 135 stakeholder dialogue, and in most developed countries a typical procedure for environmental 136 planning can be described as follows. Stakeholders are involved in a series of participatory 137 sessions (public hearing, working group, public event, open forum, etc.) during a process 138 which can take several years. In practice, the process starts with a proposal from a company 139 (public or under delegation) in charge of the facility design and/or upgrading investment. 140 Such proposal is a combination of technical, financial and management options together with 141 a size of operation, which can in principle all be opposed by (some) stakeholders. 142 Stakeholders respond with counter-proposals consisting in required modifications on some 143 components of the project design. If proposals and counter-proposals made by stakeholders 144 for facility siting or upgrading investments do not converge to a satisfactory outcome for the 145 majority of stakeholders, then this long and iterative process produces poor results. In the case 146 of a more successful outcome, then the participatory process succeeds in achieving a final 147 outcome in the form of a larger set of new management provisions, which have been subject 148 to negotiation and approval by both sides. In case of real success, the fraction of strong 149 disagreement remaining among groups is expected to be small.

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Municipal solid waste is often considered an "environmental bad" (Davoudi, 2000; Feinerman et al., 2004) implying political, economic and cultural aspects (Bulkeley et al., 2005; Wagner, 2011). It is less the choice of the management mode in itself that matters in practice, than aspects of quality of life and environmental conservation, technical process safety and efficiency. Management decisions for municipal solid waste are often conditional on public participation procedures (Petts, 2004). As these procedures can be in practice difficult and subject to major sources of conflicts (Wiedemann and Femers, 1993), it is a particularly
interesting sector for exploring the performance of participatory schemes implemented for
environmental planning.

160 In a way similar to the general procedure presented above, in the case of municipal solid 161 waste management, an operator in charge of the public service of waste collection and 162 disposal has at some point in time to upgrade the waste management system on a large area. 163 In France for example, this operator will be acting on behalf of an association of local 164 communities in a given district. In cases where the operator faces opposition from local 165 residents, and/or lacks expertise or space to deal satisfactorily with solid waste, the operator 166 can initiate a consultation procedure, opening a dialogue period among numerous 167 stakeholders.

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169 During the stakeholder dialogue, stakeholders exchange over various aspects of the design of 170 a project. Such design has a particularly sophisticated nature, as environment-related projects 171 have typically to deal jointly with several resource flows and are characterized by various 172 intermediate stages (transformation, transportation, collection, possible marketing of co-173 products, etc.). Moreover, besides investment in new or upgraded capital stock, management 174 options may also be modified, e.g., modified procedures for labor management and 175 supervision, expertise and capacity building. Hence, aspects related to human capital are part 176 of the project features that are relevant to the dialogue among stakeholders.

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178 Consider for instance the main issue of dealing with the interdependencies between the 179 different flows, reclamation and treatment facilities of the waste management system, i.e., 180 complementarities in the logistic chain. On this aspect, some stakeholders on one extreme will 181 prefer a single final treatment of waste that reduces coordination problems, while at the other 182 extreme other stakeholders will be in favor of diversification of industrial solutions, implying 183 more difficult coordination issues. On the basis of such oppositions among stakeholders, 184 groups are formed among stakeholders that will defend a project design according to 185 (presumably fairly homogeneous) internal preferences. Groups are then pushing for outcomes 186 that remain distinct, but not necessarily far apart from each other at the end of the process, if 187 successful.

189 Our framework seems to be more consistent with European waste management systems than 190 North America regarding waste treatment aspects. Indeed, the variety of possible disposal 191 options is much wider in European countries. According to Hoornweg and Bhada-Tata 192 (2012), sanitary landfill accounts for about 27 percent of solid waste disposal in Europe but 193 91 percent in North America, while open dump and incineration represent a significant part of 194 waste treatment in Europe but are almost nonexistent in North America. This implies that the 195 planning issue in North America is limited, in the case of solid waste treatment, to the choice 196 of a landfill site than in the European case.

Main variables influencing stakeholder dialogue

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200 Whatever counter-proposals stakeholders are put forward during the process, they are always 201 related to their preferences or objectives, typically assumed stable private information in the 202 literature. We consider in this paper that both terms (preferences and objectives) are 203 equivalent, as we do not explore multiple objectives from the same economic agent. 204 Stakeholders' moderation, or on the contrary extremism, in their preferences may determine 205 whether consultation is worth trying (Krishna and Morgan, 2001; Mitusch and Strausz, 2005). 206 In the economic literature, the discrepancy between agents' objectives is the preferred 207 determinant of the poor quality of information exchange between participants to the 208 negotiation, even under incomplete information (Goltsman and Pavlov, 2008). As in any 209 negotiation with participants sharing different objectives, their messages are likely to be 210 strategically designed for the state of negotiation. Hence, during stakeholders' dialogue, 211 private information can be revealed but not necessarily verified.

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213 Other determinants than stakeholders' own preferences or objectives are likely to play a role 214 in the building of their proposals and communication to other stakeholders. As noted by 215 Ansell and Gash (2007), the stakeholders' level of commitment to collaboration is related to 216 the motivation to participate in collaborative governance, the legitimacy of the project, or the 217 fulfilment of a legal obligation. Therefore, the shared need for negotiation to succeed may 218 explain the will of participants to reduce the difference between one's own outcome and the 219 opponent's one. The initial state of management or the lack of proper infrastructure may thus imply some pressure on stakeholders to engage in a dialogue. Another factor may also be the 220

distribution of bargaining power or influence across agents engaged in negotiation, which
sometimes plays a more important role in the process than the difference between agents'
interests (Van Bommel et al., 2009).

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The literature on collaborative bargaining has identified several other dimensions of importance for analyzing participatory schemes beyond preferences, pressure to collaborate, and bargaining power. These additional dimensions concern a) the role played by the principal, e.g., environmental planner in our framework, and b) the type of relationships between players in the bargaining game.

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231 First, the principal's attitude is emphasized as a major determinant for agents to agree to 232 collaborate (Margerum, 2002; Petts, 2004; Ansell and Gash, 2007). Moreover, the position 233 granted to the principal and, more generally, whether the consultation takes place in a 234 centralized or decentralized setting, also matters (see, e.g., Bourdeaux, 2007). In this respect, 235 Suh and Wen (2009) link bargaining power with the way the game is structured. Second, 236 familiarity among stakeholders is likely to modify the outcome of a planned consultation, 237 mainly because of a more transparent bargaining environment instead of a conflict-driven one 238 (Wiedemann and Femers, 1993; Bouwen and Taillieu, 2004; Braun and Schultz, 2010). 239 However, the implementation of a more familiar interaction between agents does not prevent 240 interplay among basic factors, such as non-compatible interests or bargaining power (Lejano 241 and Ingram, 2009; Maguire and Lind, 2003), or the difficult context of a bargaining procedure 242 (Nicklin et al., 2011). Besides such other variables, familiarity between stakeholders will 243 eventually concern the volume and quality of the information shared by stakeholders (Reimer 244 and Hoffrage, 2006).

245

#### 246 A benchmark for relative performance of participatory schemes

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Building upon the discussion above, we consider the issue of assessing the performance of participatory schemes in environmental planning, taking as observed outcome a series of management decisions that has become acceptable to parties. Such outcome is based on the new components of management project, upon which each group consents to at the end of the dialogue, rather than obtaining at all costs decisions that are in line with their initial objective.

253 We suggest selecting as a first performance indicator the deviation from initial objectives to 254 final outcomes reached, which may be considered a form of convergence. The gap between 255 the initial objective and the outcome for each stakeholder group is an indicator of the 256 concessions made. Another indicator is the intensity of capital stock investment associated 257 with the final agreed-upon components of the management project. Performance in this case 258 is expressed as the ability for the participatory process to move away from a dead-end 259 situation (blocking in practice some components of new capital stock), precisely by reducing 260 the gap between the management provisions (or outcomes) accepted by each group. Biddle 261 and Koontz (2014) correlate the outputs from collaborative governance processes with 262 stakeholders' participation in the case of watershed-level water quality management. They 263 show that collaborative processes with stakeholder participation can provide intermediate 264 outputs of pollution reduction goals that serve as proxies of environmental outcomes.

Figure 1 presents the initial objectives, final outcomes and displacements for both players ( $B_1$ and  $B_2$ ). The gap between the final outcomes (A) defines the magnitude of unachieved concessions between parties, and in a complementary way the investment in capital stock that is ultimately achievable can be denoted the outcome of the process.

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- 270

[FIGURE 1 ABOUT HERE]

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#### 272 Ultimately, these two performance indicators are originating from the need to upgrade 273 facilities in an initial situation of poor management performance. The final objective of the 274 environmental planner may be seen as the *performativity* (Callon, 2010) of a new 275 management system and its environmental rearrangement. We follow here Beierle (1999) and 276 Leach et al. (2002) who recommend as a benchmark for performance assessment the common 277 social objective arising from a critical situation (a bad initial management state). As noted 278 above, the participatory initiative may be considered a means to upgrade local management 279 capacities for solid waste. The initial issue shared by all concerns the improvement of the 280 proportion of waste taken care of (collection, diversion, treatment) by the community (within 281 a common waste management network), reducing its undesirable impacts.

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We assume that the common social goal lies somewhere between extreme stakeholder preferences, as some linear combination of stakeholder welfare objectives. Such social goal is

not identified however, because stakeholder preferences and the associated weights in the social welfare function are not observed, and would require dedicated revealed or stated preference elicitation procedures. Therefore, we can only consider that it is "socially desirable" that stakeholder positions converge towards each other, even though the final outcome may not reach a socially optimal position.

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291 Consequently, a concerted management initiative can be considered successful not only 292 because it allows for a higher level of acceptable solutions to be possible (investment in 293 management renewal, A in Figure 1), but also because negotiation allows stakeholders to 294 partly converge towards the final outcome (stakeholder displacements  $B_1$  and  $B_2$  in Figure 1, 295 see Leach et al., 2002).

296

#### 297 The investigation method and study areas

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299 In order to explore the performance of consultation-based management procedures applied to 300 municipal solid waste management, it is necessary to conduct a thorough analysis of the 301 dimensions described above. Instead of considering a large sample of municipalities with cost 302 of data collection issues, we select a limited number of study areas (three sites), paying 303 attention to their differences in terms of management modes and intrinsic characteristics. 304 Some aspects of collaborative participation have to be distinct in order to identify sources of 305 management performance. However, at the same time, the study areas need to have some 306 features in common so that some homogeneity in model parameters (and/or assumptions) can 307 be expected. We first identified the list of all (26) on-going participation-based procedures for 308 municipal solid waste management in France in 2005 and 2006 (with the support of experts 309 from ADEME, the French Agency for Energy and Waste Management). Three areas were 310 selected out of this list, based on criteria such as the existence of a consultation-based 311 procedure involving several stakeholders who engage in this form of dialogue.

312

313 Study area 1 is located in the central-east region and covers several geographical areas, of 314 which only one can be considered industrial in nature. The population covered is between 315 250,000 and 300,000 inhabitants. Study area 2 is located to the south-west and is also 316 heterogeneous in terms of geographical features, from a coastal urbanized zone to the west, a

317 rural landscape to the east, and a population between 200,000 and 250,000 individuals. Study 318 area 3 is a site located to the north-west of the country and includes only coastal local 319 communities, with a population a little over 50,000 individuals at the beginning, but the 320 planning reflection subsequently extends beyond 150,000 individuals.

321

322 To explore the heterogeneity of the population in the three study areas, we collected data from 323 INSEE (French Institute for Statistics and Economic Analysis) at the district level, to match 324 the corresponding geographical areas. The population characteristics in the three study areas 325 are remarkably homogeneous in terms of annual household median income (19,903 euros, 326 18,542 euros and 18,608 euros for study area 1, 2 and 3 respectively) and income interquartile 327 range (3.95, 3.96 and 3.87 in study area 1, 2 and 3 respectively). Concerning education, the 328 proportion of adult population with a higher education degree ranges from 21.62 in area 2 to 329 22.63 in area 3, and the proportion of adults without any degree is respectively 15.63 in area 330 1, 15.50 in area 2 and 10.86 in area 3. Only population density is fairly-different across those 331 study areas, with respectively 154.65, 141.00 and 182.47 inhabitants per square km for area 1, 332 2 and 3. Therefore, the requirement that study areas should be fairly homogeneous (for 333 parameters to be assumed common) seems to be satisfied.

334

335 Our field survey consisted of two waves: first, a 6-month exploratory survey at the end of 336 2006, with direct interviews on the three study areas with local managers, scientific and 337 technical experts; second, at the end of 2008, the main field survey was conducted. It included 338 about 50 semi-direct interviews, the visit of the major treatment facilities in operation, and a 339 collection of published material related to the municipal solid waste management project in 340 the local media, over the period of the dialogue (2000-2008). This information was 341 supplemented by numerous technical reports (public or for internal use), providing us with 342 data capturing the diversity of stakeholders and of their positions involved in each study area. 343

In all three sites, the stakeholder dialogue runs over 6 to 7 years and shares similar stages, from the creation of a waste management agency between 2000 and 2002, to the provision of substantial funding of new waste facilities between 2008 and 2012. In all cases, the dialogue has been initiated by an elected administrator, playing most of the time the role of the principal of the game. Thanks to this quasi-ethnographical survey, we were able to distinguish

between two stakeholder coalitions in each study area, each defending technical and political objectives (Weible, 2006). Our results on these preference points are consistent with previous results in Davoudi and Evans (2005), Davoudi (2000) and Saarikoski (2006). Although the stages look similar across the study area, the actual negotiation processes were fairly different because of heterogeneous contexts, participatory schemes, and positions taken by stakeholders.

355

356 Field surveys revealed that stakeholders have different objectives regarding

a) spatial localization of management efforts and infrastructures,

b) comparative technical performance of the solid waste management solutions,

359 c) management system: internal complementarities in the logistic chain and
 360 interdependencies, -even outside the management area,

d) manageability of health and environmental impacts,

362 e) quality aspects, and more broadly the motivation to go beyond standard363 management practices,

364 f) information and relations between the solid waste management agency and the365 public,

366 g) financial aspects.

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#### 3. The model

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There are two groups of agents, j=1, 2, each with message  $m_j$  and associated outcome  $y_j$ , 370 which we normalize according to the standard cheap talk literature:  $m_i, y_i \in [-1,1]$ . The 371 372 model represents a *dialogue* as a set of agents' interactions according to a three-stage game, 373 and we make the simplifying assumption that each group is homogeneous, so that each group 374 of agents is considered a player. In stage 1, each player identifies its initial objective denoted  $\theta_i$ . In stage 2, messages  $\{m_1, m_2\}$  are sent by players, either directly to the principal in the 375 centralised case, or to each other in the decentralised case. In stage 3, outcomes  $y_1$  and  $y_2$  are 376 observed and the game ends. The main difference between both versions of the game is that, 377 in the centralized case, the principal determines the preferable outcome  $\{y_1, y_2\}$  from 378

messages  $\{m_1, m_2\}$  according to her own attitude, whereas in the decentralized case, the principal leaves the coordination task to the players. In the latter case, the principal expects players to look for outcomes that are more coordinated than their initial objective  $\{\theta_1, \theta_2\}$ because players are concerned about welfare improvement from negotiation. In each case, one can make behavorial assumptions on the principal and/or on the players.

384

385 We assume players' preferences depend on several aspects: their "selfish" interest in seeing 386 the outcome as close as possible to their own objective, the need for the negotiation to 387 succeed, and the consideration for the other player. The second aspect accounts for the loss 388 each player would incur if an agreement is not reached and the negotiation fails. Presumably, 389 the more serious the local environmental situation, the higher the probability that players will 390 find it ultimately necessary to make a compromise. Therefore, each player is also seeking to 391 reduce the difference between her own outcome and the opponent's one, which is driven only 392 by the (selfish) need for negotiation to succeed.

393

From these assumptions, the payoff function of payer *i*, i=1, 2, is:

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$$\pi_i = -\left(y_i - \theta_i\right)^2 - \delta\left(y_i - y_{-i}\right)^2, \qquad (1)$$

396 where  $\delta \ge 0$ . The third aspect related to the consideration for the other player translates into a 397 weighted function of payoffs from both players being maximized. While the second 398 component of preferences could be considered intrinsic because it refers to the gain or loss for 399 the player in case final claims are too far apart, the third component is directly associated with 400 some form of openness typical of concerted (or participatory) setup. More precisely, the 401 player can be interested in seeing the other player being acknowledged for what he claims as 402 legitimate, and then receiving a minimum payoff from dialogue, even though this will not 403 guarantee that her own payoff will not be lower (or higher). Let  $\lambda_i$  denote the weight put by 404 player i on her own payoff, with  $1 - \lambda_i$  the weight on the other player's payoff, which then 405 represents their consideration for others. Each player would finally maximize  $\lambda_i \pi_i + (1 - \lambda_i) \pi_{-i}$  with respect to message  $m_i$ . 406

407

408 Consider now the preferences of the principal, who can be considered either neutral (in the
409 same sense as the game-theory) or "soft", in a sense we define below. The neutral principal
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puts equal weight on both players; he maximizes  $E\left[\pi_1 + \pi_2 \mid m\right]$ , with  $\pi_j$  the profit function 410 of player j and  $m = \{m_1, m_2\}$ . On the contrary, a "soft" principal leaves to each player the task 411 of expressing the weight or consideration the other player deserves, instead of forming an 412 413 objective function based on the principal's equal consideration for both players. The soft principal would then maximize  $E\left[(1-\lambda_2)\pi_1 + (1-\lambda_1)\pi_2 \mid m\right]$ , where  $1-\lambda_i$  is the weight or 414 consideration associated by player *i* with the other player case. We assume that 415  $\lambda_{-i} > 0, i = 1, 2$ , (i.e., each player has minimum consideration for the other one). It is important 416 417 in addition to note that it is not only the nature of the principal (neutral or not) that matters, 418 but the perception the players have on the nature of the principal regarding neutrality or not. 419 Then, there are four subcases of the centralized case to consider: i) the principal is neutral and 420 considered as such; ii) the principal is "soft" and considered as such; iii) the principal is neutral but considered "soft" by both players; iv) the principal is "soft" but considered neutral 421 by both players<sup>2</sup>. In each subcase, players 1 and 2 determine their best signal to send to the 422 423 principal, given the-perceived behavior of the principal.

424

425 Our definition of a "soft" principal contrasts with the framework of Calcott and Hutton 426 (2006), who examine the possibility that principals may be biased against projects (even 427 efficient ones), and analyze the relationship between environmental liability regime and the 428 possibility of harsher regulation in regulatory gatekeeping. They show that adopting a soft 429 liability regime does not compensate in general the regulator's bias against projects. In 430 contrast, the principal in our framework may be neutral or soft, but only with respect to the 431 weights associated with players, as described above, and not with respect to regulation 432 enforcement as in Calcott and Hutton (2006). However, the possibility they consider of a 433 biased principal (towards some projects or stakeholders) could be an interesting extension of 434 our framework.

 $<sup>^2</sup>$  In our model, we assume that the principal treats both players identically, even when he is "soft", and that players perceive the principal as acting symmetrically over both players. It is also possible to consider the case of players perceiving differently the attitude of the principal (neutral or soft). Because dealing with all possible cases would complicate the analysis, we do not consider such additional case, although adapting the present model would be feasible. Instead, we deal only with the presumably more common cases, namely, that the principal is perceived identically by both players. Furthermore, as we will show below, differences in those dialogue sub-modes have a lower impact on performance as other parameters, so that it is likely that including this case would not significantly modify our results and conclusions.

436 Second, consider the decentralized case, where the nature of the principal does not matter. On 437 the contrary, it is the degree of familiarity of players regarding their opponent that matters. 438 Player *j* may believe that the other player has the same "perception" of the situation as himself 439 or not, depending on whether players are familiar with each other (through, e.g., previous 440 interactions and experience). If players 1 and 2 do not have reasonable knowledge of each other, we assume that player 1 believes that player 2 shares with him the system of weights  $\lambda_1$ 441 for player 1 and  $(1-\lambda_1)$  for himself. And similarly for player 2, who would believe player 1 442 to share his system of weights  $\lambda_2$  and  $(1-\lambda_2)$ . If however, there is some degree of 443 444 knowledge between both players, then each player would use this information. For example, player 1 would still apply weights  $\lambda_1$  and  $(1-\lambda_1)$ , but would acknowledge the fact that player 445 2 uses the system of weights  $\lambda_2$  and  $(1-\lambda_2)$ , and symmetrically for player 2. 446

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448 Combining centralized and decentralized cases, we now deal with eight possible dialogue 449 modes: the principal is neutral/soft and perceived as neutral/soft by the players, there is 450 reciprocal familiarity/no familiarity across both players, and player 1(2) is familiar with 451 player 2(1) but player 2(1) is not with player 1(2). In all cases, player *j* will design his 452 message in such a way that the receiver will select the best possible outcome for player *j*. In 453 what follows, we will make the important (and in our opinion, realistic) assumption that each 454 player develops, in a symmetric way, an inference upon the inference the other player is 455 making. We proceed in three steps. First, we characterize the outcomes observed at the end of 456 the dialogue process, taking as given the inference adopted by players. Second, we 457 characterize the inference upon which players base their messaging strategy, i.e., the way they 458 use available information given their preferences and perceptions. Third, we solve the model 459 for optimal messages and outcomes by replacing inferences by their expression.

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#### 461 Details of the model solutions are presented in the Appendix.

- 463 4. Model calibration and simulation
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We first discuss in this section the method used to calibrate our messaging model. Since the model is based mostly on unobserved preferences, beliefs, bargaining power, willingness for agreement, the way to proceed departs from usual structural econometric approaches. We use in-depth qualitative surveys in the three study areas presented in Section 2, to construct proxy variables for the components of the model, that is, the initial objective of player *j*,  $\theta_j$ , the weight placed by player *j* on himself,  $\lambda_j$  – thus the weight he assigns the other player  $(1 - \lambda_j)$ and the willingness or pressure for agreement,  $\delta$ .

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There are eight possible dialogue modes, depending on players' vision of the attitude of the principal (centralized case) and on players' familiarity with each other (decentralized case). This yields eight additional parameters if we consider the probability associated with each case. In terms of outcomes, concessions  $\{y_1, y_2\}$  reached at the end of the stakeholder dialogue process can be considered dependent "observed variables".

478

479 The calibration of the above parameters is a major effort in the present work, which is 480 justified in our view by the complex nature of stakeholder dialogue, and by the lack of 481 empirical data from actual concerted experiences (cf. Kontoleon et al., 2002; Money and 482 Allred, 2009; French and Bayley, 2011). As pointed out by Thomson et al. (2007), the 483 performance of planning procedures can be assessed from a quantitative analysis of 484 components of the dialogue and its observed effects. The usual way of collecting information 485 on planning procedures is to conduct a direct qualitative survey of stakeholders and decision 486 makers (including possibly the public). On solid waste management issues, standard 487 techniques such as the Analytical Hierarchy Process (Strager and Rosenberger, 2006; Ananda 488 and Herath, 2008), Likert-scale questions (Thomson et al., 2007), or nonparametric test 489 procedures (Garmendia and Stagl, 2010), have been employed. Collecting information 490 directly from stakeholders can lead to strategic and cognitive biases (Watkin et al., 2012; 491 Paolisso, 2002) that can partly be controlled for by using post-survey validity-check 492 procedures (consistency ratio).

493

494 In our case however, we use interviews of individual stakeholders, but also an overview of 495 their real options and concessions in the course and at the end of negotiation (see Table 1 in

496 the Appendix for examples of data collected). As described in section 2, the calibration draws 497 on separate but related data sets (as in Masuda et al., 2008). The first data set consisted of 498 printed documents including exploitation and local planning reports, articles from local 499 newspapers, promotional material, etc., over the years 2000 to 2008. The second data set was 500 a group of interviews with all of the relevant participants, and the visit of the major solid-501 waste treatment facilities. These data sets are then integrated into the same calibration 502 protocol, which ultimately yields the quantitative results presented in Table 2. We are 503 therefore in a position to revisit the consistency of stakeholders' engagement throughout the 504 negotiation phase. Therefore, for each variable or parameter to be quantified, we first proceed 505 to select (and order) relevant data to calibrate. We then construct a cardinal notation scale 506 which is specific to each variable or parameter, and we can assign at the end a score to each.

507

According to the existing literature, the discrepancy between groups' interests is a major factor for explaining the success or failure of a negotiation. It is a particularly challenging to quantify the collective objective of each group, and we have seen in Section 2 that this variable is grounded on seven management aspects considered particularly important because the most often cited in debates.

513 In Table 1 (Appendix), we illustrate the calibration method on the example of aspect c) 514 (Management system complementarities between processes, described in section 2). Table 1 515 is a significant reduction in size from the original collected data, as it only deals with a single 516 aspect (out of seven), a single study area (case 1) and only three stakeholders (out of 30) are 517 represented. A range indicator specific to aspect c) is constructed, by selecting the extreme 518 positions recorded during the negotiation phase (as in Biddle and Koontz, 2014), from one 519 extreme (a single process) to the other (multiple and simultaneous processes). These two 520 extreme indicators are then rescaled to lie between -1 and 1. It is used to locate each player on 521 the [-1, 1] scale according to his stated options during the negotiation compared to the lower 522 or upper bound of the range (column Objective in Table 1).

523

524 Since player objectives are expressed or observed several times and on multiple aspects (see 525 Awakul and Ogunlana, 2002), an aggregation procedure is required, based on the relative 526 importance of each of their positions. This is the purpose of column *Weight* in Table 1. 527 Weighting scales can be constructed for each stakeholder by using ordinal information from the survey in order to state whether a particular aspect is equally, more or less important than another for a given stakeholder (as in Li et al., 2012). For example, decisive and irreversible votes have more weight than oral statements, even the more so when the latter are not repeated or confirmed by subsequent actions.

532 Once preference indicators are computed for each stakeholder, we assign stakeholders to two 533 groups using a similarity procedure. We perform a parametric significance test on the 534 difference between the stated preference of a particular stakeholder and the average 535 preference indicator of his alleged group, to check for inconsistent assignment. In our three 536 study areas, solid waste industrialists and technical consultants always belong to the same 537 group (Group 1), and their location within this group is always strong. The public and elected 538 local authorities are distributed across both groups, and their location is almost never 539 "extreme". On the other hand, environmental associations and public planning authorities turn 540 out to have a fairly "extreme" location when belonging to Group 2. Once groups are formed, 541 they are considered players in our game, as explained in Section 3.

542

The same way as for preferences, we also need to calibrate parameters  $\lambda_j$  representing the considerations each player has for the other. They are quantified in a similar manner to the procedure above, by constructing a range of values from salient features reported in our dataset following the management process. We account for the negotiation power each player is likely to have (and believes the other player has).

548

549 Another parameter to calibrate is  $\delta$ , measuring the willingness of players to reach an 550 agreement. The value of this variable therefore depends on the management and policy habits 551 and arrangements prevailing on the particular site at the beginning of the dialogue. We are 552 actually calibrating exclusively the *external* pressure on players that makes them more 553 inclined to endorse the final outcome. This is the difference with the "social pressure to 554 collaborate" of Suzuki and Iwasa (2009), who include also internal factors (such as 555 interpersonal relationship between stakeholders). In economic terms, such pressure would be 556 interpreted as a way to offset the "coordination loss" between agents. Parameter values are 557 then discussed with and validated by communication experts who were involved in these 558 study areas (a consulting firm on cases 1 and 2 and an independent consultant on cases 1 and 559 3).

561 Concerning the dialogue modes, we have seen above that we can consider eight possibilities. 562 The qualitative surveys allow us to evaluate the relative frequency of every mode in the three 563 areas, each exhibiting a particular combination of these modes. The relative frequency 564 associated with each mode is distributed in a fairly homogeneous way across cases, between 565 0.07 and 0.2. From there, we can compute an expected outcome level, using as weights the 566 empirical relative frequency (rate of occurrence) of each mode. All modes may be 567 simultaneously present to form a final outcome matrix. In order to obtain a synthetic formula for the final outcome, we assign to each dialogue mode g, g=1, 2, ..., 8, its positive weight  $\beta_{a}$ 568

569 such that  $\sum_{g=1}^{g=8} \beta_g = 1$ . We then compute an average outcome – which corresponds to a

570 particular participatory scheme – as

571 
$$\sum_{g=1}^{g=0} \beta_g Y_g \left( \theta_1, \theta_2, \lambda_1, \lambda_2, \delta \right), \qquad (2)$$

572 where  $Y_g(\theta_1, \theta_2, \lambda_1, \lambda_2, \delta)$  denotes the theoretical solution depending on contextual 573 parameters and players' parameters in dialogue mode g.

574

575 We mentioned in Section 2 that our performance indicators for participatory schemes are the 576 reduction of the gap ("displacement") between initial player objectives, and the level of 577 investment observed in the final outcome. As for other variables, interviews and field survey 578 data are used to quantify these two performance indicators. For the "displacement" variable, 579 we account for three components: the range of the displacement, the stakeholders' awareness 580 or lack of information about what they are giving up, and the reversibility of the displacement. 581 As far as the level of investment in solid waste management is concerned, we consider four 582 components: technical, logistic and economic capacity building; organizational, 583 administrative and legal benefits; new infrastructures or management systems allowing better 584 outlets for solid waste to be found; new projects of infrastructure or management systems 585 allowing to reach the same objective. To measure more precisely the importance of these four 586 components, we use three variables for the calibration scale: the proportion of solid waste 587 tonnage or of local managers covered, the perennial nature of this capital (following Beierle, 588 1999), and the degree of consensual dissatisfaction with the way the issue of solid waste was 589 tackled (penalty for waste export and transportation). 19

Table 2 presents the calibrated values of the parameters of interest, including the outcomevariables and the relative frequency of each of the eight situations.

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#### [TABLE 2 ABOUT HERE]

596 The model provides us with two types of indicators relative to the performance of the consultation game: the difference between both players' outcome level,  $y_1 - y_2$ , and the 597 598 displacement from the initial objective to the final outcome,  $y_i - \theta_i$ , i = 1, 2. These two 599 indicators can be compared with the calibrated outcome variables, namely, the level of 600 investment in waste treatment and management, and the level of stated stakeholders' 601 displacement (in the survey). Such comparison is used as a means to assess the ex post validity of the model, i.e., by computing a measure of distance between the calibrated variable 602 603 from the survey, and the corresponding simulated value from the model.

604

#### 605 Model Simulation and Validation

606

607 In Table 3, we report the calibrated performance indicators, to be compared with our model 608 simulations. We normalize the outcomes and model simulations by taking area 3 as a 609 benchmark for results from areas 1 and 2. More precisely, we solve the model for areas 1 and 610 2, imposing calibrated displacement and investment to equal their normalized value for area 611 3. Therefore, model validation is only feasible for the first two study areas. The difference 612 between the stated performance level and the simulated performance level from the model is 613 expressed as a proportion of the stated performance. As can be seen from Table 3, the 614 average "error" of prediction is fairly limited (less than 5 percent in all cases).

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#### [TABLE 3 ABOUT HERE]

618 Finally, to have a better evaluation of the relative contribution of each parameter or variable 619 of interest in the final performance of the stakeholder dialogue, we compute the elasticity of 620 the dialogue performance with respect to each parameter or variable. To do so, we compute an average performance indicator from the displacement and the investment stated outcomes,
and run the model with a small change (typically, 1E-8) in the parameter or variable of
interest, to estimate the marginal effect. Table 4 reports computed elasticities at the calibrated
values for the three study areas.

- 625
- 626
- 627

#### [TABLE 4 ABOUT HERE]

Interestingly, elasticities with respect to parameters  $\delta$ ,  $\theta$  and  $\beta$  are fairly different across study areas, even though their calibrated values are roughly similar, as other parameters are naturally different across study areas. The parameter  $\delta$  for pressure to cooperate is associated with the highest elasticity on average, although it is less than the objectives parameter for area 1. The probability associated with the eight dialogue modes does not seem to influence performance much in relative terms.

- 634
- 635 626

#### 5. Discussion and conclusion

636

637 We have proposed an original model based on messaging ("cheap talk"), to investigate the 638 performance of participatory procedures on environmental and land-use planning. The 639 application deals with three French study areas involved in municipal solid waste 640 management, where stakeholders' attitudes and objectives have been quantified from 641 qualitative surveys. The novelty of the approach is to exploit these qualitative data for 642 constructing quantitative indicators (as proxies for negotiation background and outcomes) to 643 calibrate the theoretical model of negotiation. The performance of the dialogue is evaluated 644 by considering two dimensions: the resulting level of investment for waste collection, 645 diversion, treatment, and the displacement of stakeholders from their initial objectives to the acceptance of the final outcome. 646

647 Comparing the observed outcomes from qualitative surveys with simulated outcomes from 648 our model, the latter performs well in terms of reproducing the negotiation outcomes. The 649 model could therefore be of interest for testing the performance of participatory schemes for 650 land use projects impacting the environment in other contexts. However, it should not be

651 considered a tool for predicting outcomes of future negotiation procedures, because of the 652 required ex post calibration of variables and parameters of interest.

653

654 In terms of the economics of public participation, this analysis is providing us with 655 interesting evidence. Concerning the performance of stakeholder dialogue in environmental 656 planning, it is not sufficient to rely on technical expertise or communication experts (policy 657 options regularly put forward in practice, see Braun et Schultz, 2010). Agents' perceptions 658 and their bargaining power are also factors to consider. The discrepancy between agents' 659 initial objectives remains a major critical factor, consistent with insight from the economic 660 literature. In contrast, with little emphasis in the economic literature, the willingness to reach 661 an agreement, related to local previous critical conditions, proves to be another major driver 662 of a successful negotiation.

663

664 A contribution of the present paper is to illustrate how economic modelling can contribute to 665 assess productivity of stakeholder dialogue and negotiation with numerous factors. We 666 believe it is an interesting complement to several papers dealing with noxious facility siting. 667 Feinerman et al. (2004) propose a framework for analyzing differences between political siting and socially optimal locations for landfill. They test in particular whether NIMBY 668 669 conflicts can be resolved by democratic political processes where the principal's utility 670 depends on social welfare and political rewards. As our paper focuses on the performance of 671 stakeholder dialogue in participatory schemes with a calibration exercise that extends beyond 672 residential households as stakeholders, it could provide an interesting extension of Feinerman 673 et al. (2004). This is also true of Swallow et al. (1992), who propose a general and practical 674 approach (without empirical application) to the public-choice problem of noxious facility 675 siting, by decomposing the site selection process in three stages (minimum technical 676 standards, social selection criteria, and community acceptance). However, these authors are 677 interested in the role of observed criteria characterizing the three stages above and not in the 678 assessment of participatory schemes.

Lejano and Davos (2002) propose a theoretical framework to incorporate equity principles into the optimal siting decision process, with an application of bargaining games to an incinerator siting. In their model, utility transfers are not feasible and the optima location is entirely determined from estimates of (cancer) risk for various possible sites. Environmental 683 and health risk preferences and perceptions by stakeholders is in fact one (out of seven) aspect 684 that we consider in the present paper. The way Lejano and Davos (2002) address the risk and 685 utility issue is however more detailed than ours. Lami and Abastante (2014) focus also 686 exclusively on the choice of waste treatment technology (neither sorting nor prevention of 687 waste emission), and they explore more deeply the issue of benefits and costs for the 688 stakeholders. Finally, Santore (2014) examine in a theoretical paper the ex ante efficiency of 689 noxious facility siting when communities have heterogeneous preferences over income. They 690 show that simple lotteries (without host compensation) may be preferred to determine the 691 community where the noxious facility will be sited. Such analysis is at the community level 692 and does not include stakeholder dialogue and a participatory scheme, as it is more interested 693 in efficiency arguments for the decision maker, in a top-down decision perspective.

694

695 The set of papers above mostly consider top-down policies and centralized compensation 696 schemes, and as the present paper shows, there is room for stakeholder dialogue as a 697 complementary policy. This paper contributes to the literature on the economics of 698 stakeholder dialogue by confirming the usefulness of cheap talk models, which have been 699 recognized to be potentially useful for analyzing private negotiations and public policy 700 decision at a general level (Farrell and Rabin, 1996). They stand out as potentially promising 701 in an intermediary space: for analyzing the political economy of highlights in local 702 environmental planning.

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#### Table 2. Calibrated parameters – Cheap talk model

Parameter / Variable	Area 1	Area 2	Area 3
Pressure to co-operate ( $\delta$ )	0.31	0.10	0.19
Objective of Player 1 ( $\theta_1$ )	- 0.25	- 0.24	- 0.26
Objective of Player 2 ( $\theta_2$ )	0.26	0.22	0.32
Weight associated with Player 1 by himself ( $\lambda_1$ )	0.64	0.72	0.59
Weight associated with Player 2 by himself ( $\lambda_2$ )	0.53	0.42	0.52
Outcome 2: Displacement with respect to initial objective	1.125	0.5875	1
Outcome 1: Level of new capital stock investments in solid waste management	1.375	0.833	1
Relative frequencies			
a. Principal neutral and perceived as such	0.13	0.217	0.166
b. Principal neutral but perceived as soft	0.115	0.102	0.104
c. Principal soft but perceived as neutral	0.085	0.104	0.095
d. Principal soft and perceived as such	0.18	0.137	0.125
Centralized case (a. to d.)	0.51	0.56	0.49
e. Familiar players	0.121	0.097	0.133
f. Non familiar players	0.142	0.158	0.13
g. Player 1 familiar with Player 2, but not the reverse	0.1	0.066	0.13
h. Player 2 familiar with Player 1, but not the reverse	0.127	0.119	0.117
Decentralized case (e. to h.)	0.49	0.44	0.51

200	
957	Table 3. Observed and Simulated Performance Indicators
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	Study area1	Study area 2	Study area 3
Calibrated displacement	1.125	0.5875	1
Calibrated investment	1.375	0.833	1
Calibrated displacement (area 3 as benchmark)	0.278	0.1265	0.253
Calibrated investment (area 3 as benchmark)	0.232	0.3335	0.327
Simulated displacement from model	0.274	0.1325	0.253
(prediction error in %)	(1.44 %)	(4.74 %)	()
Simulated investment from model	0.236	0.3275	0.327
(prediction error in %)	(1.7 %)	(1.8 %)	()

### 963 Table 4. Elasticity of Dialogue Performance

Parameter / Variable	Area 1	Area 2	Area 3
Pressure to co-operate ( $\delta$ )	0.383	0.905	0.697
Objective of Player 1 ( $\theta_1$ )	0.487	0.718	0.577
Objective of Player 2 ( $\theta_2$ )	0.443	0.704	0.552
Weight associated with Player 1 ( $\lambda_1$ )	0.116	0.018	0.078
Weight associated with Player 2 ( $\lambda_2$ )	0.081	0.113	0.066
$\beta_1$ Principal neutral and perceived as such	0.019	0.013	0.018
$\beta_2$ Principal neutral but perceived as soft	0.016	0.017	0.018
$\beta_3$ . Principal soft but perceived as neutral	0.016	0.002	0.016
$\beta_4$ Principal soft and perceived as such	0.036	0.004	0.046
$\beta_5$ Familiar players	0.050	0.036	0.031
$\beta_6$ Non familiar players	0.039	0.018	0.026
$\beta_7$ Only Player 1 familiar with Player 2	0.009	0.020	0.003
$\beta_8$ Only Player 2 familiar with Player 1	0.007	0.005	0.002

967 Appendix

#### 968 Details of the cheap-talk model solutions

969

#### 970 Final stage: outcomes

971 In the centralized case, the principal receives the set of messages from players  $m \equiv (m_1, m_2)$ 972 and makes decisions that depend on the principal's inference upon players' objectives  $\theta_1$  and 973  $\theta_2$ , given *m*. If the principal is neutral (denoted *n*), outcome is, for player *j*, *j*= 1, 2:

974 
$$y_j^{Cn} = \frac{1+2\delta}{1+4\delta} E\left[\theta_j | m\right] + \frac{2\delta}{1+4\delta} E\left[\theta_{-j} | m\right], \tag{A1}$$

975 where -j = 3 - j.

976 If the principal is soft (denoted *b*), we have:

977 
$$y_{j}^{Cb} = \frac{A + \delta B_{1}}{A + 4\delta C} E\left[\theta_{j} | m\right] + \frac{\delta B_{2}}{A + 4\delta C} E\left[\theta_{-j} | m\right], \quad j = 1, 2; -j = 3 - j, \quad (A2)$$

978 where

979 
$$A = (1 - \lambda_1 - \lambda_2 + \lambda_1 \lambda_2), B_1 = (2 - \lambda_1 - 3\lambda_2 + \lambda_1 \lambda_2 + \lambda_2^2), B_2 = (2 - \lambda_2 - 3\lambda_1 + \lambda_1 \lambda_2 + \lambda_1^2)$$
  
980 and  $C = (1 - \lambda_1 - \lambda_2 + \frac{\lambda_1 \lambda_2}{2} + \frac{\lambda_1^2}{4} + \frac{\lambda_2^2}{4}).$ 

981

In the decentralized case, each player designs his own message in such a way that negotiation can be ultimately to his advantage. Let  $y_j^D$  denote a just about acceptable outcome for player *j* from his point of view, adjusted with respect to all messages exchanged during the dialogue. However,  $y_j^D$  is not a beneficial public claim for player *j* during the cheap talk game. Each player *j* then opts to select another arguable claim or outcome, denoted  $y_j^{Prime}$ . We have

987 
$$y_{j}^{\text{Prime}} = \frac{\lambda_{j}}{\lambda_{j} + \delta} \theta_{j} + \frac{\delta}{\lambda_{j} + \delta} E \Big[ y_{-j} \Big| \theta_{j}, m \Big], j = 1, 2; -j = 3 - j.$$
(A3)

988

989 We can see that players account in their proposition  $y_j^{\text{Prime}}$ , j = 1, 2, for the possible 990 proposition they think the other player can submit to the principal:  $E\left[y_j \mid \theta_{-j}, m\right]$ . According to the assumption on symmetric inference discussed above, player 1 for example has to infer two components when considering  $E[y_2 | \theta_1, m]$ :  $E[\theta_2 | \theta_1, m]$  and what player 2 would infer for  $E[y_1 | \theta_2, m]$ . Using expressions above, player 1 selects

994

$$y_{j}^{D} = \frac{\lambda_{j}}{\lambda_{j} + \delta} \theta_{j} + \frac{\delta}{(\lambda_{j} + \delta)(\lambda_{1}\delta + \lambda_{2}\delta + \lambda_{1}\lambda_{2})} \Big[ \delta\lambda_{j}E\Big[\theta_{j} | \theta_{-j}, m\Big] + (\lambda_{j} + \delta)\lambda_{-j}E\Big[\theta_{-j} | \theta_{j}, m\Big]\Big],$$
  
$$j = 1, 2; -j = 3 - j.$$

(A4)

996

995

Such formulae are valid when players have a reasonable degree of familiarity with each other (case  $\Phi$ ). On the other hand, when a player does not account for the consideration perceived by the other player (case of no familiarity  $\Gamma$ ), we have for player *j*,  $\lambda_i \equiv (1 - \lambda_j)$ . Player *j* then uses this expression both in  $y_j^D$  and  $y_i^D$ , to obtain an outcome for himself noted  $y_j^{D\Gamma}$ , and another for the other player noted  $y_i^{D\Gamma}$ .

1002

#### 1003 Intermediate stage: messages and inferences

Let us now characterize the way players determine the message they will use in the dialogue.
During the messaging with the principal or between players, expectations are formed on the
player's objective, conditioned on the messages (and in the decentralized case, on the value of
their own preference in addition).

1008

1009 In the centralized case, player 1 moves in such a way that the principal's inference regarding

1010  $\theta_1 (E \lceil \theta_1 \mid m \rceil = \zeta_1)$  is best for player 1:

1011 
$$\zeta_{1}^{*} = \arg \max_{\zeta_{1}} E\left[-\lambda_{1}(y_{1}-\theta_{1})^{2}-(1-\lambda_{1})(y_{2}-\theta_{2})^{2}-\delta(y_{1}-y_{2})^{2}|\theta_{1}\right], \quad (A5)$$

1012 where  $y_1 = y_1^C$  and  $y_2 = y_2^C$ . Player 2 acts in a symmetric way.

1013 If players believe the principal is neutral, player 1 will orient the principal towards an 1014 inference  $\zeta_1^n$  on  $E[\theta_1 | m]$  such that:

1015 
$$\zeta_1^{n^*} = \frac{W_1^n}{1 - Z_1^n Z_2^n} \theta_1 + \frac{Z_1^n W_2^n}{1 - Z_1^n Z_2^n} \theta_2, \qquad (A6)$$

1016 and similarly for player 2, where

1017 
$$W_j^n = \frac{\lambda_j (1+2\delta)}{(\lambda_j+\delta)}$$
 and  $Z_j^n = \frac{\delta (1-2\lambda_j)}{(\lambda_j+\delta)} = 1-W_j^n$ .

1018 When players believe the principal is soft, player *j* will drive the principal towards inference 1019  $\zeta_j^b$  on  $E[\theta_j | m]$ :

1020 
$$\zeta_{j}^{b^{*}} = \frac{W_{j}^{b}}{1 - Z_{i}^{b} Z_{j}^{b}} \theta_{j} + \frac{Z_{j}^{b} W_{i}^{b}}{1 - Z_{i}^{b} Z_{j}^{b}} \theta_{i}, \qquad (A7)$$

1021 with

1022 
$$W_{j}^{b} = \frac{\lambda_{j} (A + \delta B) (A + 4\delta C)}{\delta [(A + \delta B) - (\delta D)]^{2} + \lambda_{j} (A + \delta B)^{2} + (1 - \lambda_{j}) (\delta D)^{2}}$$
(A8)

1023 and

1024 
$$Z_{j}^{b} = \frac{\delta \left[ \left(A + \delta B\right) - \left(\delta D\right) \right]^{2} + \left[ \left(1 - \lambda_{j}\right) \left(A + 4\delta C\right) - \left(A + \delta B\right) \right] \left(\delta D\right)}{\delta \left[ \left(A + \delta B\right) - \left(\delta D\right) \right]^{2} + \lambda_{j} \left(A + \delta B\right)^{2} + \left(1 - \lambda_{j}\right) \left(\delta D\right)^{2}} = 1 - W_{j}^{b} .$$
(A9)

1025 In the decentralized case, when player j is familiar with the other player i, he will send the 1026 following inference:

1027 
$$\zeta_{j}^{\Phi^{*}} = \frac{W_{j}^{\Phi}}{1 - Z_{i}^{\Phi} Z_{j}^{\Phi}} \theta_{j} + \frac{Z_{j}^{\Phi} W_{i}^{\Phi}}{1 - Z_{i}^{\Phi} Z_{j}^{\Phi}} \theta_{i}, \qquad (A10)$$

1028 where 
$$W_j^{\Phi} = \frac{\left(\lambda_j \delta + \lambda_i \delta + \lambda_i \lambda_j\right)}{\left(\lambda_j - \lambda_j^2 + \delta\right)}$$
 and  $Z_j^{\Phi} = 1 - \frac{\left(\lambda_j \delta + \lambda_i \delta + \lambda_i \lambda_j\right)}{\left(\lambda_j - \lambda_j^2 + \delta\right)} = 1 - W_j^{\Phi}$ .

1029

1030 On the other hand, when player *j* is not familiar with player *i*, we simply have  $W_j^{\Gamma} = 1$  and 1031  $Z_j^{\Gamma} = 1 - W_j^{\Gamma}$ . Finally, combining the formulae for outcomes  $y_j^*$  with those for inferences 1032  $\zeta_j^*$ , we can compute the final outcomes corresponding to the eight possible dialogue modes.

- **Appendix.**
- 1034 Table 1. Example of objectives' calibration: study area 1, debate on aspect c),
  1035 stakeholders 1, 20 & 27.

Aspect under discussion	c) Management system: internal complementarities in the logistic chain and interdependencies	Values	
	<i>Extreme case. Reduce coordination and complementarity issues in the management system, thanks to a single direct process leading to a single final solid waste treatment</i>	Limit: -	1
Scale for positioning objectives	Single process Several processes: one is leading and the others are secondary Two processes or more, but several processes possibly to discard Two processes or more, but one process possibly to discard Combined but prioritized processes Combined but not prioritized processes Maximum diversification of processes	<i>Interval:</i> [-1, -0.75] [-0.75, -0.45] [-0.45, -0.15] [-0.15, 0.15] [0.15, 0.45] [0.45, 0.75] [0.75, 1]	
	Extreme case. Invest in a deep diversification of waste treatment and reclamation processes, requiring a major effort on coordination and complementarity between the various waste volumes and facilities	Limit: 1	
Stakeholders	Major information in the data set	Objective	Weight
#1	November 2006. For Mr. X., the plan at the end of year 2006, labeled "all incineration" remains satisfactory", he votes in favor (Regional media, November 14, 2006). November 2006. Mr. Y in local community Y (less involved than Mr. X in the intercommunal association) claims: "We need to find a site for waste incineration and I do not believe in agricultural spreading", but he will vote in favor (Intercommunal association committee, November 2006).	-0.85	0.65
	<i>Over the whole negotiation period.</i> Mr X challenges the claim that every possible evaluation study has been conducted for the siting of an incinerator. He also repeatedly questions the quality of the compost obtained from mechanical biological treatment. <i>During the interview</i> : "This plan is definitely not better than the one before. I don't think methanization will work".	-0.9 Weighted average -0.82	0.5 Total weight 1.70
#20	"The committee of inquiry issues a positive opinion, provided the future of site		

	<ul> <li>Z is mentioned in the plan, following the achievement of the objectives below: A single waste treatment and storage area for the intercommunal association of case 1", or:</li> <li>"As many mechanical-biological waste treatment facilities as there are storage sites» (<i>Public Inquiry p. 220 and p. of Conclusions, September 14, 2007</i>).</li> <li><i>Public investigators mention an additional process: the "reversible storage of solid waste waiting to be treated" (Public Inquiry p. 7 of Conclusions, September 14, 2007</i>).</li> </ul>	0 0.2 Weighted average 0.02	0.75 0.1 Total weight 0.85
#27	Beginning of period. The mere creation of the intercommunal waste agency in study area 1 would demonstrate, according to ecologist elected representatives [Mr A and Mrs. B], "the willingness to set up an incinerator (), but since it would need to be fueled with solid waste, it will not be possible to sort them in order to reduce their volume". Ecologist representatives ask for an "objective" study of the intercommunal waste agency in study area 1 that would explore thoroughly all solutions for solid waste treatment ( <i>Regional press media, December 2, 2002</i> ). Beginning of period. « They propose as an alternative to waste incineration the development of waste sorting, methanization and landfills » ( <i>Regional media, December 2, 2002</i> ).	0.35	0.45
	<ul> <li>July 2003. Mrs. C is convinced by the methanization process: "Stabilisation is interesting because it reduces the volume of solid waste, but it does not allow for recycling, while there is a huge deficit of organic matters in the soil" (<i>Regional media, July 2003</i>).</li> <li>January 2007. Web page of the Green Party (ecologists) of the county: the</li> </ul>	0.15	0.2
	intended plan seems to diverge from the orientations of the intercommunal waste agency in study area 1. Mrs. B for the Green Party focuses her criticisms on the poor ambitions in terms of prevention and reduction of solid waste upstream, and on the fact that a recycling-based energy project is likely to be abandoned.	0.2 Weighted average 0.26	0.35 Total weight 1