Paying with your data. Privacy trade-offs in the ride-hailing services

Michał Paliński

University of Warsaw, Faculty of Economic Sciences & Digital Economy Lab (DELab UW)

m.palinski@delab.uw.edu.pl

Abstract

We test for users readiness for co-financing ride-hailing service with their personal data applying a Discrete Choice Experiment. We design an experiment in which respondents are asked to choose between hypothetical app-based taxi rides which offered discounts as a compensation for intruding their privacy and a regular service. Our analysis compare how awareness of rights stemming from GDPR affects respondent's privacy preferences. Crossgroup analysis indicate that reminding users about their rights stemming from the GDPR significantly increases their valuation of personal data. The results of WTA analysis suggest that there is a market for "pay with your data" business models.

Keywords: economics of privacy, mobile apps, DCE, mixed logit, WTA

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